

Full Service IT

Computers should just work. Choosing the right technology for your business can be frustrating. Whether as simple as emailing and printing or as complex as keeping data safe from hackers, viruses and malware, knowing what to buy and how to keep it all up to date can be overwhelming. Add in the unexpected costs and lost productivity when your technology fails and you have a recipe for business disaster.

What if there were a way to manage all of your technology with one phone call and one planned investment?



Full Service IT from Systems Plus

Full service IT monitors all of your technology systems 24/7 and provides alerts to prevent IT failures. You can focus on running your business knowing your technology is being monitored, updated and protected.

Systems Plus is the
IT Department for:

- Schools
- Medical & Dental Offices
- Retail Stores
- Consultancies
- Accountants
- Service Shops



Available through a monthly subscription, Full Service IT from System Plus includes:

Proactive Technology Management

Centralized, remote services place IT management applications on Systems Plus servers, freeing your in-house resources for application and data services and allowing our technicians to deliver:

Patch Management – Appropriate patches are applied to appropriate desktops and laptops to deliver benefit while controlling for post-patch incidents.

Anti-Spyware Management – Anti-spyware solutions are installed and updated to alert you to security problems.

Spam Management – Our spam management service works to prevent viruses and malware entering your inbox. It can also protect your network from being compromised, preventing potential spam outbreaks that can result in computer black listings.

Desktop Optimization – Trend reports allow us to spot and fix impending desktop problems (low memory and disk space, CPU utilization) before end-user productivity is impacted.

Remote Backup – Data is backed up online to a remote location to ensure fast restoration after an outage, fire, flood, or other facility damage.

Network Administration

Acting as your dedicated Network Manager, Systems Plus will ensure that all end-points are properly connected, that switches and routers are configured for traffic levels, and that network services support your organization's bandwidth requirements.

IT Strategy Consulting

Our experience with your IT operations and management reports are valuable IT strategy resources. We will deliver a summary that points out areas that require a refresh, build-out, explain the impact of your technology decisions, and help you plan and budget for an optimal IT environment.

End-User Support

Through online and on-site support, our staff will answer end-user "how to" questions and diagnose and fix hardware and software problems. A web-based customer portal makes it easy for end-users to report problems and request assistance.

Systems Plus Computers, Inc. is the Upper Valley's premier IT solutions provider, offering comprehensive and integrated business technology solutions for small and medium sized businesses, individuals and other organizations. Our goal is to provide you with the best technology and guidance to maximize your productivity. Focus on your business and your life while we work behind the scenes to deliver results.

